

DIRECTORY - RETAIL OPERATIONS



RETAIL SUPPORT TEAMS

| | | Office Phone # | Cell # | Administrative Assistant | Fax # | Location |
|----------------|--|----------------|----------------|--------------------------|----------------|-------------|
| Karen Rossetti | Sr. Dir. Store Operations & Support | (416) 864-2511 | (437) 246-3172 | Nicole Macdonald | (416) 864-6864 | Head Office |
| Nelson Tavares | Sr. Dir. Process Improvement & Solutions | (416) 864-6658 | (416) 562-4481 | | (416) 365-5780 | |

RETAIL OPERATIONS TEAMS

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|----------------------------------|-----------------------|---------------------|--|----------------|
| Rafik Loui, VP Retail Operations | (416) 864-6659 office | (416) 648-3973 cell | Shirley Mo, Administrative Coordinator | (416) 864-3430 |
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| RD/DM | District | Area | Office Phone # | Cell # | Regional/District Assistant | Fax # | Location |
|------------------|----------|----------------------------|-----------------------|-----------------------|------------------------------|-----------------------|-----------------|
| Derek Chartier | | Region 1 - Northern | (705) 522-4166 | (705) 562-5990 | Joan Cada (A) | (705) 522-4167 | NRO |
| Christine Fratin | 2 | Sudbury | (705) 522-4166 | (705) 507-3919 | Lyndsey Boeswald-Lalande (A) | (705) 522-4167 | NRO |
| Karen Mitchell | 3 | Muskoka | (705) 298-0511 | (647) 281-8685 | Monica Sousa | (705) 289-0513 | External Office |
| Kevin Herbert | 16 | Sault Ste. Marie | (705) 256-3017 | (705) 266-3166 | Anita Paci | (705) 256-1492 | Store #63 |
| Phil Aune | 19 | Thunder Bay | (807) 623-0825 | (807) 627-6670 | Karen Peck | (807) 623-1573 | Warehouse |
| Rob Saliba | 24 | North Bay | (705) 494-4110 | (705) 491-5785 | Liz Murphy | (705) 476-7722 | Store #54 |

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|-------------------|----|---------------------------|-----------------------|-----------------------|----------------------------|-----------------------|-----------------|
| Mark Mason | | Region 2 - Eastern | (613) 688-3885 | (613) 983-1699 | Ann Carswell | (613) 721-1785 | ERO |
| Richard Watterson | 8 | Peterborough | (705) 745-0595 | (705) 741-9717 | Julia Avery | (705) 745-0634 | External Office |
| Brigitte Walker | 9 | Ottawa-Central | (613) 688-3874 | (613) 862-2823 | VACANT | (613) 721-6563 | ERO |
| Chris Jeggo | 10 | Ottawa-East | (613) 688-3876 | (613) 240-3565 | Paige Cavill | (613) 523-3704 | ERO |
| Sergio Sain | 17 | Durham-East | (905) 579-7739 | (437) 778-1542 | Julia Avery/Seana McDonald | (905) 579-6798 | External Office |
| Julie Eves | 20 | Kingston | (613) 634-3623 | (613) 483-7209 | Susan McAuley | (613) 634-3669 | External Office |
| Mark Eddie | 26 | Ottawa-West | (613) 688-3878 | (613) 793-5516 | Seana McDonald | (613) 721-6563 | ERO |
| Andrea Botsinis | 27 | Durham-West | (905) 579-7739 | (437) 788-3198 | Laurie-Ann Grant | (905) 579-6798 | External Office |

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|------------------|----|---------------------------------|-----------------------|-----------------------|---------------------|-----------------------|-----------------|
| Chris Elliott | | Region 3 - Central South | (905) 949-3512 | (437) 226-0991 | Joyce Ho-Yeh | (905) 949-3527 | CRO |
| Eric Lebel | 11 | Oakville-Mississauga West | (905) 949-3509 | (519) 566-3862 | Mia Avramovic | (905) 949-3527 | CRO |
| Nicole Polifroni | 12 | Toronto West-Mississauga East | (905) 949-3514 | (437) 332-0429 | Bianca Shah | (905) 949-3527 | CRO |
| John Goicoechea | 13 | Toronto Core | (905) 949-3508 | (647) 505-9354 | Anne Ogbe | (905) 949-3527 | CRO |
| John Creighton | 14 | Toronto-Scarborough East | (416) 778-7214 | (705) 718-1700 | Mursal Nassimi | (416) 778-9404 | Store #4 |
| Josie Peirce | 21 | Hamilton-Burlington | (905) 521-8502 | (905) 520-2151 | Denise Hodgkinson | (905) 526-8346 | Depot #600 |
| Carol Hennessey | 22 | Toronto North | (416) 226-4961 | (416) 720-3762 | Janete Rallis | (416) 226-2044 | External Office |

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|-----------------|----|---------------------------|-----------------------|-----------------------|------------------------------|-----------------------|-----------------|
| Lori-Ann Romano | | Region 4 - Western | (519) 681-6490 | (416) 262-0274 | Marnie Johnstone | (519) 681-8965 | WRO |
| Georgina Milne | 4 | Windsor | (519) 972-1773 | (437) 994-7656 | Melissa Pocock | (519) 972-0606 | Store #367 |
| Terry Dubuque | 5 | London West-Sarnia | (519) 681-6490 | (365) 336-3818 | Tracey Fisher | (519) 681-8965 | WRO |
| Eric Kraemer | 6 | Kitchener-Waterloo | (519) 620-2705 | (905) 441-5493 | Melissa Pocock/Tracey Fisher | (519) 620-0537 | External Office |
| Sean Brown | 7 | Niagara | (905) 521-1072 | (289) 241-4139 | Denise Hawkins | (905) 526-8346 | Depot #600 |
| Tait Williamson | 25 | London East-Brantford | (519) 681-6490 | (519) 860-7349 | Kathy Smith/Lindsay Schmidt | (519) 681-8965 | WRO |
| Chris Youngman | 28 | Cambridge-Guelph | (519) 620-2705 | (226) 268-7253 | Amanda MacDonald | (519) 620-0537 | External Office |

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| Kendra Greenwood | | Region 5 - Central North | (905) 949-3519 | (416) 457-5498 | Louisa Rasquinha | (905) 949-3527 | CRO |
| Harb Rai | 1 | Dufferin-Peel | (905) 454-7445 | (437) 339-6345 | Davinder Kaur | (905) 454-7663 | Store #329 |
| Steve Petsinis | 15 | Barrie | (705) 722-1070 | (416) 844-4636 | Tamara Belsey | (705) 722-7572 | Store #187 |
| Mike Thornton | 18 | York Region | (416) 226-0631 | (905) 718-7228 | Stacey Stavropoulos | (416) 226-2044 | External Office |
| Karen Fekken | 29 | North York-Woodbridge | (416) 736-4855 | (647) 629-2023 | Kerriane Singh/Hilary Skoritsch (A) | (416) 736-9596 | Store #618 |
| Hari Singh | 30 | Markham-Scarborough North | (416) 226-0631 | (416) 721-8794 | Laurie Sawant | (416) 226-2044 | External Office |

Persons Highlighted in yellow indicate Acting